

Company mission statement

Highest quality standards ensure enduring and successful partnerships with our customers



High quality products





satisfied customers

High quality screwdriving technology, automation, air motors, air tools and GET (turbine generators), as well as contract processing according to client specifications are the basis of our customer satisfaction.



DEPRAG

Our engineers, technicians and specialists are passionate about developing products.





Economic success and solid growth are the foundation stones of an efficient partnership with our customers in international markets.

Long term customer relationships make for a healthy company with a secure and attractive working environment.

We do not make short term decisions, we consider the long term effects.

Preamble

The following quality principles are an essential element of our company mission statement. According to these principles we work on the development of permanent solutions for the production and assembly tasks of our customers with a long term perspective. This effective company policy ensures the economic success of our company and the attractiveness of employees' jobs.

As the following principles, these guidelines apply to all employees, the management and the members of all companies in the DEPRAG group (status 04.2018):

■ DEPRAG SCHULZ GMBH u. CO.

■ DEPRAG Assembly Technologies Co., Ltd.

■ DEPRAG S.A.R.L.

■ DEPRAG Ltd.

DEPRAG Scandinavia AB

■ DEPRAG CZ a.s.

■ DEPRAG, INC.

Germany China France

Great Britain

Sweden

Czech Republic

USA

1. Customer satisfaction

The top priority in our company is customer satisfaction. We are committed to the adherence to customer specific requirements.

Our aim:

Prompt, service-oriented fulfilment of customer requests with products of the highest quality at an attractive price.



2. Quality policy

For us quality means: We cultivate and hold fast to a comprehensive, high-reaching quality concept which covers all areas of our business dealings. High quality improves efficiency and ensures the competitiveness of the company thereby safeguarding jobs.

We set the benchmark for quality hand in hand with our customers.

Our customers' opinion of our product quality is crucial.

Our aim:

To ensure our customers long term economic success with comprehensive, professional, worldwide service.

3. Corporate culture

The achievement of our quality objectives is an important managerial task. It is the role of our management to lead by example and provide clear target objectives and information in order to strengthen the quality consciousness of all employees. Inspiring motivation to carry out quality work is an intrinsic element of the management role in all departments.

We place emphasis on a comprehensive basic training as well as continuing, discipline-specific technical and personal education. A collaborative and inclusive leadership style supports employees in the creative development and effective realisation of new ideas. As a result, we have created optimal working conditions and a constructive professional environment.

Enthusiastic employees are the key to enthusiastic customers.

Our declaration:

All employees have high professional expectations for themselves and their daily activities out of pure conviction. We take pride in what we do!

4. Continuous improvements

The client/supplier relationship is also at the centre of internal interdepartmental cooperation. **Each** department is responsible for serving and supporting their in-house "clients". Within the company, "clients" and "suppliers" work together to find optimal solutions, always remaining focused on the effectiveness of the entire company.

Whoever identifies a hazard and does not have it within his power to deal with it, is obliged to inform his superiors immediately.

5. We only deliver exemplary products

Top quality products and services are the most important fundamentals for the success of our company and are an expression of our corporate culture. Clear and reliable processes are therefore vital.

We are constantly monitoring and improving our processes in order to ensure this long-term.

6. Targeted activities

Through our targeted team activities, we strive to find creative solutions and exploit synergies. We take the good ideas of our employees, the challenges of our customers or the recommendations of our suppliers and other business partners and invest this knowledge in improvements to products and processes.

Our employees are kept informed of company goals and actively contribute to shaping them.

Our aim:

Continued enhancement of the performance and quality of our products and services.

7. Prevention is better than cure

Despite the utmost diligence, occasionally errors or deviations from objectives may arise. However: it is not only the discrepancies themselves but also the causes which must be addressed. Prevention is the systematic way to quality. Through an interdepartmental suggestion system, every employee can actively participate in the development of operational procedures.

Our aim:

Improvements to product quality, working processes, work safety and service, cost saving and a responsible handling of resources.

8. Social responsibility

Natural part of our enterprise philosophy is to comply with the legal specifications particularly to health and safety and environmental protection and continuously improve our performance in these areas. A continued review of the risks of present activities, regular monitoring as well as intensive communication are integral parts of our active environmental policy. The considerate handling of resources, energy and raw materials, is an important component of our environmental and social responsibility.

This applies to products, production and our own performance.

9. Documentation of processes

We have implemented a certified management system in order to further ensure top quality products and services for our customers and at the same time to guarantee environmental sustainability. Within the framework of this management system, amongst other measures, regular audits are carried out which test and consistently improve the effectiveness and suitability of all processes.

This system is based on the standard ISO 9001:2015.

10. Supplier partnership

The quality of our products and the influence on the environment depends on our purchased parts. For this reason we demand the highest quality, compliance with statutory regulations, and environmental awareness from our suppliers. We support our suppliers in the pursuit of our common goals.

In order to ensure that our suppliers uphold the same quality standards as we do, we carry out regular assessments and evaluations.

CERTIFICATE



European Institute for the Certification of Management Systems and Personni An Institute of the Steinbeis Foundation for Economic Promotion

hereby certifies that the company

DEPRAG SCHULZ GMBH u. CO. Carl-Schulz-Platz 1 D-92224 Amberg

has adopted a

Quality Management System

for the scope of applicatio

sales, development, manufacture, installation, and service of screw driving technology automation, pneumatic motors, pneumatic tools, and GET (turbine generators) as well as subcontracting to customer specifications

which meets the following international standard:

ISO 9001:2015

(identical with DIN EN ISO 9001:2015 and EN ISO 9001:2015)

The demonstration was provided by a certification audit, Report No. 6096121.

The condition for maintaining the certification is the execution of annual surveillance audits

| Registration No.: QM 96 0121 | Valid from: 10.01.2018 | Valid until: 09.01.2021 | Certification date: 08.01.2018 |

Jürgen G. Kerner

Bernd Kentner Expert group



Q ZERT is accredited by the German Association for Accreditation as a certification body for quality management systems in accordance with Certificate No. DZN-1120001-00. This certificate is properly of EQ ZERT, Korlsted DAKKS
Deutsche
Abord/ferungsstelle
D-2M-11200-01-00

As well as our certification DIN ISO 9001:2015, we are also DIN EN ISO/IEC 17025 accredited.

DAKKS
Deutsche
Akkreditierungsstelle

Deutsche Akkreditierungsstelle GmbH

Beliehene gemäß § 8 Absatz 1 AkkStelleG I.V.m. § 1 Absatz 1 AkkStelleGBV Unterzeichnerin der Multilateralen Abkommen von EA, ILAC und IAF zur gegenseitigen Anerkennung

Akkreditierung



Die Deutsche Akkreditierungsstelle GmbH bestätigt hiermit, dass das Kalibrierlaboratorium

Deprag Schulz GmbH u. Co. Carl-Schulz-Platz 1, 92224 Amberg

die Kompetenz nach DIN EN ISO/IEC 17025:2005 besitzt, Kalibrierungen in folgenden Bereichen durchauführen:

Mechanische Messgrößen

- Drehmoment

Die Akkreditierungsurkunde gilt nur in Verbindung mit dem Bescheid vom 22.11.2013 mit der Akkreditierungsnummer D-K-1825-02 und ist gültig bis 21.11.2018. Sie besteht aus diesem Deckblatt, der Bückseit des Deckblatt und der folgenden Anlage mit insgenamt 1 Seite.

Registrierungsnummer der Urkunde: D-K-18255-01-00

Braunschweig, 22:11:2019





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